

SERVICE HISTORY DETAIL REPORT

Cust Home: [REDACTED]

Cust Work: [REDACTED]

Cust Cell: [REDACTED]

Page 1 of 2

09/17/2024 10:51:54

To: [REDACTED]

11111 Street Drive [REDACTED] [REDACTED]

[REDACTED] [REDACTED]

[REDACTED]

Year: 2013 Veh Id: 7237 Unit #:

Make: Kia License #:

Model: Optima LX Odo. In: 196,061

Colour: Grey Odo. Out: 196,069

V.I.N.#: KNAGM4A7XD5440545 Next Service:

Date In: 06/01/2022 In Service Date:

Out: 06/13/2022 Cases: 2

Ext. War - - (mo/) - D: \$0.00

Promised Time: 00/00/0000 00:00:00 AM Call When Ready:

Case: 1 Customer states that while driving on highway using cruise control rpm fluctuates and check engine light came on the dash,pull over to the side of the road and engine wont start,check and advise

Claim Type: Blank(Regular Claim) Labour Code: 180142H8 Auth Code:

Fail Code: Complaint Code:

Cause:

Quantity	Description/Correction	RHrs	OHrs	IHrs	Price	Total
10.00	2331125050 - BOLT-DRIVE PLATE - Warranty					
1.00	211112GK70QQK - SERVICE KIT II - Warranty					
1.00	211112GK50QQK - SERVICE KIT I - Warranty					
1.00	254702G050QQK - TUBE ASSY-OIL COOLER - Warranty					
1.00	392502G100 - SENSOR ASSY-KNOCK - Warranty					
1.00	211012GK14QQKW - ENGINE ASSY-SUB - Warranty					
1.00	9999895AF378 - ANTIFREEZE/RADIATOR - Warranty					
5.00	CAMAG5W30BULK - GTX MAGNATEC SAE 5W-30 BULK (0221100) - Warranty					

6.8 0.0 6.8

Tech Cause: Confirm engine no start. Remove belt, spark plugs and attempt toturn engine by hand. Engine is siezed. Sent information and video to KTAC as per TSB ENG01202003 - Siezed engine.
Tech Comments: Replace engine long block assembly, includes transfer of parts, fill with fluids and road test.

Noticed some noises on test drive. Quotes attached for diagnosis. - Warranty
Completed by Technician number: 775

Misc: \$0.00 Labour: [REDACTED] Parts: [REDACTED] Prepaid Parts Amt: \$0.00 Case Total: [REDACTED]

SERVICE HISTORY DETAIL REPORT

Page 2 of 2
09/17/2024 10:51:54

Case: 2 **Checked Through GWMS - No Open Recalls.

Claim Type: Customer Pay Labour Code: RC Auth Code:

Fail Code: Complaint Code:

[illegible]

	RHrs	OHrs	1Hrs
1	0.00	0.00	0.00
2	0.00	0.00	0.00
3	0.00	0.00	0.00
4	0.00	0.00	0.00
5	0.00	0.00	0.00
6	0.00	0.00	0.00
7	0.00	0.00	0.00
8	0.00	0.00	0.00
9	0.00	0.00	0.00
10	0.00	0.00	0.00
11	0.00	0.00	0.00
12	0.00	0.00	0.00
13	0.00	0.00	0.00
14	0.00	0.00	0.00
15	0.00	0.00	0.00
16	0.00	0.00	0.00
17	0.00	0.00	0.00
18	0.00	0.00	0.00
19	0.00	0.00	0.00
20	0.00	0.00	0.00
21	0.00	0.00	0.00
22	0.00	0.00	0.00
23	0.00	0.00	0.00
24	0.00	0.00	0.00
25	0.00	0.00	0.00
26	0.00	0.00	0.00
27	0.00	0.00	0.00
28	0.00	0.00	0.00
29	0.00	0.00	0.00
30	0.00	0.00	0.00
31	0.00	0.00	0.00
32	0.00	0.00	0.00
33	0.00	0.00	0.00
34	0.00	0.00	0.00
35	0.00	0.00	0.00
36	0.00	0.00	0.00
37	0.00	0.00	0.00
38	0.00	0.00	0.00
39	0.00	0.00	0.00
40	0.00	0.00	0.00
41	0.00	0.00	0.00
42	0.00	0.00	0.00
43	0.00	0.00	0.00
44	0.00	0.00	0.00
45	0.00	0.00	0.00
46	0.00	0.00	0.00
47	0.00	0.00	0.00
48	0.00	0.00	0.00
49	0.00	0.00	0.00
50	0.00	0.00	0.00
51	0.00	0.00	0.00
52	0.00	0.00	0.00
53	0.00	0.00	0.00
54	0.00	0.00	0.00
55	0.00	0.00	0.00
56	0.00	0.00	0.00
57	0.00	0.00	0.00
58	0.00	0.00	0.00
59	0.00	0.00	0.00
60	0.00	0.00	0.00
61	0.00	0.00	0.00
62	0.00	0.00	0.00
63	0.00	0.00	0.00
64	0.00	0.00	0.00
65	0.00	0.00	0.00
66	0.00	0.00	0.00
67	0.00	0.00	0.00
68	0.00	0.00	0.00
69	0.00	0.00	0.00
70	0.00	0.00	0.00
71	0.00	0.00	0.00
72	0.00	0.00	0.00
73	0.00	0.00	0.00
74	0.00	0.00	0.00
75	0.00	0.00	0.00
76	0.00	0.00	0.00
77	0.00	0.00	0.00
78	0.00	0.00	0.00
79	0.00	0.00	0.00
80	0.00	0.00	0.00
81	0.00	0.00	0.00
82	0.00	0.00	0.00
83	0.00	0.00	0.00
84	0.00	0.00	0.00
85	0.00	0.00	0.00
86	0.00	0.00	0.00
87	0.00	0.00	0.00
88	0.00	0.00	0.00
89	0.00	0.00	0.00
90	0.00	0.00	0.00

Price Total

Tech Comments: No Open Recalls.

Misc: \$0.00	Labour: \$0.00	Parts: \$0.00	Prepaid Parts Amt:	Case Total:
				\$0.00

	Labour	Sublet	Misc	PartsDeductible	G/HST	PST	Tax Adj	Total
Retail:	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0
Warranty:		0.00	0.00		0.00	0.00	0.00	
Internal:	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Total:		0.00	0.00	(0.00)	0.00	0.00	0.00	0.00

P/O#: 2208120A

Currency: Canadian Dollars